

Q-Net Enhanced Login Security

A new way to protect your accounts online

QCU is pleased to provide Enhanced Login Security, the most recent technology to keep you secure while managing your accounts online.




Phone Voice Message

If you wish to receive a pass code through an automated voice call, enter your information in the Automated Voice Call section. Up to five phone numbers may be registered.

 Automated voice call What's this ?	Want the option to receive an automated voice call for secure login? Enter your numbers below.	
	Phone type	Number
	Home <input type="text"/>	<input type="text"/> - <input type="text"/> - <input type="text"/>
	Work <input type="text"/>	<input type="text"/> - <input type="text"/> - <input type="text"/>
+ Add another phone number		








Email

If you choose to receive a one-time pass code to be sent to your email address enter it in the Email section. Up to five email addresses will be accepted.

 Email What's this ?	Want the option to receive an email for Enhanced Login Security? Enter your email addresses below.	
	<input type="text"/>	<input checked="" type="checkbox"/>
	<input type="text"/>	<input checked="" type="checkbox"/>
	+ Add another email address	

Verifying and Submitting

After completing the appropriate sections, you will be asked to review your information. If you have any changes, you may edit them before clicking the "Save and Continue" Button.

Please confirm your information		
Does everything look correct?		
 Text message (650) 944 3333 Edit	 Voice call (650) 944 3333 Edit (650) 367 2334 Edit	 Email myemail@gmail.com Edit workemail@yahoo.com Edit <small>Confirmation emails have been sent to these addresses.</small>
 Extra login security For your security, we will confirm your identity whenever your account is accessed from an unrecognized or public computer. This computer is set as public (extra security required for secure login).		
 Forgotten Password You can use the above information to reset your Password for Online Banking if you forget it.		
Now double check...		
 Can you always access at least one of the above options... ... when logging from work, home, and while on vacation? If not, go back and add more options.	 Do you share this account with anyone else? Have you provided options you and the other account user can access when logging in? If not, go back and add more options.	
<div style="border: 2px solid red; padding: 5px; display: inline-block;">Save and Continue</div>		

Logging in using Enhanced Login Security

If your computer is not recognized, you will receive the Login Security prompt screen. You will be asked to select which method you prefer to receive your one-time pass code.

Once you receive your one-time pass code, you will need to enter it in the box that appears.

After entering the one-time pass code, you will be prompted to enroll the computer in Enhanced Login Security allowing you to skip the one-time pass code at future logins. **If using a public computer, do not enroll the computer when prompted.** It is recommended to configure your browser to enable cookies so that your computer can be recognized each time you login. Please note that when using a new computer for the first time, you will need to setup Enhanced Login Security in order to access Q-Net Home Banking.

Locked out of Q-Net Home Banking? Now you can reset your forgotten password by using Enhanced Login Security. You'll receive a one-time pass code to gain access.



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