Funds from deposits made at automated teller machines (ATMs) we own or operate after 3:30 pm or on a day we are not open will be treated as deposited on the next business day we are open. The first \$225 of funds will then be available the following business day. The remaining funds up to \$5,525 will be available the following business day.

#### TRUTH IN SAVINGS DISCLOSURE

This Disclosure Statement sets forth certain terms relating to your Accounts with us. These terms are part of your contract with us and are binding upon both of us.

# Totally Free Checking Account.

This is a non-dividend bearing account

#### Student Advantage Totally Free Checking Account.

This is a non-dividend bearing account. There will be no ATM fees assessed to this account type.

Share Savings Account, Scottie Savers Children's Account, Dollars and Sense Savings Account, Special Share Account, Student Advantage Savings Account; Club Account (Vacation/Christmas), NOW Checking Account, IRA Shares Account; Real Estate Escrow Accounts; Money Market Deposit Accounts.

# Rate Information

Your dividend rate and annual percentage yield may change. At our discretion we may change the dividend rate on your account at any time.

The dividend rate and Annual Percentage Yield set forth on the back of this disclosure are as of the last dividend declaration date.

Dividends are paid from current income and available earnings, after required transfers to reserves at the end of the dividend period.

#### Accrual of Dividends on Non-cash Items

Accrual of dividends on non-cash items (for example checks) you deposit will begin on the business day you deposit such non-cash items.

# **Dividend Compounding and Crediting**

Dividends are compounded and credited monthly. The dividend period is monthly, for example, the beginning date of the first dividend period of the calendar year is January 1, and the ending date of such dividend period is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration date follows the ending date of a dividend period, and for the example set forth herein is the third Wednesday in February.

If you close your account before dividends are credited, you will receive the accrued dividends.

# Calculation Method

We use the daily-balance method to calculate dividends on your account. This method applies a daily periodic rate to the principal in the account each day.

#### Minimum Balance Requirements and Transaction Limitations

The par value of a share in this Credit Union is \$5.00.

The minimum balance requirements for your accounts are disclosed in the minimum balance requirement and account rate information section of this

A minimum balance fee as disclosed in our most recently published Schedule of Fees will be imposed every month, if the balance in your NOW Checking Account falls below the minimum balance requirement shown in the account rate information section of this disclosure

Club Accounts have maturity dates when funds are dispersed. For the Vacation Club Account, the date is April 1st, for the Christmas Club Account the date is November 1st. You may make withdrawals from your Club Accounts, before maturity, without penalty,

We may require you to give written notice of an intended withdrawal not less than 7 days before the withdrawal is to be made. Under applicable law, we may extend the notice period for up to 90 days.

No electronic debit activity is permitted from IRA Share Accounts.

#### **Arbitration and Waiver of Class Action**

You and QCU agree to attempt to informally settle any and all disputes arising out of affecting or relating to your accounts or the products or services we have provided, will provide or have offered to provide to you, and/or any aspect of your relationship with us (hereafter referred to as the "Claims"). If that cannot be done, then you agree that any and all Claims that are threatened, made, filed or initiated after receiving this disclosure containing the Arbitration and Waiver of Class Action provision ("Arbitration Agreement"), even if the Claims arise out of, affect or relate to conduct that occurred prior shall, at the election of either you or us, be resolved by binding arbitration administered by the American Arbitration Association ("AAA") in accordance with its applicable rules and procedures for consumer disputes ("Rules"), whether such Claims are in contract,

tort, statute, or otherwise. The Rules can be obtained on the AAA website free of charge at www.adr.org; or, a copy of the Rules can be obtained at the Credit Union upon request. Either you or we may elect to resolve a particular Claim through arbitration, even if one of us has already initiated litigation in court related to the Claim.by: (a) making written demand for arbitration upon the other party. (b)initiating arbitration against the other party, or (c) filing a motion to compel arbitration in court. AS A RESULT, IF EITHER YOU OR WE ELECT TO RESOLVE A PARTICULAR CLAIM THROUGH ARBITRATION, YOU WILL GIVE UP YOUR RIGHT TO GO TO COURT TO ASSERT OR DEFEND YOUR RIGHTS UNDER THIS ACCOUNT AGREEMENT (EXCEPT FOR CLAIMS BROUGHT INDIVIDUALLY WITHIN SMALL CLAIMS COURT JURISDICTION, SO LONG AS THE CLAIM REMAINS IN SMALL CLAI MS COURT), IF EITHER YOU OR WE ELECT TO RESOLVE A PARTICULAR CLAIM THROUGH ARBITRATION, YOU AND WE EXPRESSLY AGREE TO WAIVE THE RIGHT TO TRIAL BY JUDGE OR JURY. Selection of Arbitrator. The Claims shall be resolved by a single arbitrator. The arbitrator shall be selected in accordance with the Rules, and must have experience in the types of financial transactions at issue in the Claims. In the event of a conflict between the Rules and this Arbitration Agreement, this Arbitration Agreement shall supersede the conflicting Rules only to the extent of the inconsistency. If AAA is unavailable to resolve the Claims, and if you and we do not agree on a substitute forum, then you can elect the forum for the resolution of the Claims.

Arbitration Proceedings. The arbitration shall be conducted in Quincy or Boston Massachusetts, whichever you prefer. Any claims and defenses that can be asserted in court can be asserted in the arbitration. The Arbitrator shall be entitled to award the same remedies that a court can award, including any kind of relief that could be awarded by a court, including injunctive relief. Class Action Waiver, ANY ARBITRATION OF A CLAIM WILL BE ON AN INDIVIDUAL BASIS. YOU UNDERSTAND AND AGREE THAT YOU ARE WAIVING THE RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER IN A CLASS ACTION LAWSUIT.

Right to Opt-Out. You have the right to opt out of this Arbitration Agreement and it will not affect any other terms and conditions of your Account Agreement or your relationship with us To opt out, you must notify us in writing of your intent to do so. Your opt out will not be effective and you will be deemed to have consented and agreed to the Arbitration Agreement unless your notice of intent to opt out is received by us in writing at Quincy Credit Union 100 Quincy Avenue. Quincy MA 02169. Your notice of intent to opt out can be a letter that is signed by you or an email sent by you that states "I elect to opt out of the Arbitration Agreement" or any words to that effect.

Survival. This Arbitration Agreement shall survive the closing of your account, membership or this Account Agreement and Disclosures.

# Service Fees and Charges

We will provide you with a separate Schedule of Fees that may be imposed upon your account(s).

#### Additional Transaction Limitations Covering All Accounts

As a member of our Credit Union, you are subject to the following rules that are contained in our governing documents:

- 1. In order to maintain an account with us, you must maintain a Share Savings Account which meets the par value requirements set forth herein. For this Credit Union. you must hold one share with the herein-noted par value in order to maintain accounts with us.
- 2 Shares may be transferred only from one Member to another, by written instrument in such form as we may prescribe.
- 3. You may not withdraw shareholdings that are pledged as required as security for loans without our written approval, except to the extent that your shares exceed your total primary and contingent liability to us. Further you may not withdraw any shareholdings below the amount of your primary or contingent liability to us if you are delinquent as a borrower, or if borrowers for whom vou act as co-maker, endorser, or quarantor are delinquent, without our prior written approval
- 4. Shares paid in under an accumulated payroll deduction plan may not be withdrawn until credited to your account.
- You agree not to use any of your accounts, access devices or services for unlawful internet gambling or other illegal activities.

In the event that you default in connection with any obligation owed to us, you agree to reimburse us for all costs of collection, including reasonable attorneys' fees.

#### - Insured Deposits -

#### National Credit Union Share Insurance Fund

Member accounts in this Credit Union are federally insured by the National Credit Union Share Insurance Fund.

# Massachusetts Credit Union Share Insurance Corporation

The portion of Members accounts in excess of those sums which are insured by the National Credit Union Share Insurance Fund are insured by the Massachusetts Credit Union Share Insurance Corporation.

# MINIMUM BALANCE REQUIREMENT AND ACCOUNT RATE INFORMATION

Additional information applying to your account(s) is disclosed on the previous panels. The dividend rates and annual percentage yields set forth are as of the last dividend declaration date.

☐ SHARE SAVINGS ACCOUNT	
□ SPECIAL SHARE ACCOUNT	□ SCOTTIE SAVERS CHILDREN'S ACCOUNT
□ DOLLARS AND SENSE SAVINGS ACCOUNT	□ STUDENT ADVANTAGE SAVINGS ACCOUN
Dividend Rate	in APY\$ 15.0
CLUB ACCOUNT (VACATION/CHRISTIN     Dividend Rate	
Annual Percentage Yield	
Minimum daily balance required to obtain Minimum opening deposit required	in APY\$ 15.0
□ NOW CHECKING ACCOUNT Dividend Rate	· · · · · · · · · · · · · · · · · · ·
Annual Percentage Yield Minimum daily balance required to obta Minimum daily balance to avoid fee Minimum opening deposit required	in APY \$15.0
□ IRA SHARE ACCOUNT Dividend Rate	
Minimum daily balance required to obtain Minimum opening deposit required	
□ REAL ESTATE ESCROW ACCOUNTS Dividend Rate Annual Percentage Yield	
Minimum daily balance required to obtain Minimum opening deposit required	in APY\$ 15.0
□ TOTALLY FREE CHECKING ACCOUNT This is a non-dividend bearing account w	with no required minimum balance.
☐ STUDENT ADVANTAGE TOTALLY FREE This is a non-dividend bearing account v Ages 15 to 25 years of age.	
Information Provi	ded upon Request
☐ If checked, we are providing this inf Annual Percentage Yield shown herein a	
You may call our telephone number a	

current rate information

Revised 12/2021

# **Deposit Account Disclosure**

Terms and Conditions Funds Availability Truth in Savings



100 Quincy Avenue Quincy, MA 02169-6745 Phone: (617) 479-5558 Fax: (617) 479-1209

519 Columbian Street Weymouth, MA 02190

Toll Free: (866) 479-5558

www.acu.ora qcu@qcu.org





# DEPOSIT ACCOUNT AGREEMENT

General Terms. The following terms and conditions are agreed to by you and us with respect to your deposit account(s) with us. In this agreement references to "you" and "your" mean the accountholder(s) and anyone who has authority to utilize the account(s). "We", "us" and "our" mean the financial institution which holds your account(s). To the extent that any of the following terms are void or unenforceable under applicable law, this agreement shall be treated as if such term did not exist and all of the other terms shall continue in full force and effect.

All of the terms set forth in any Disclosure Statement given to you in connection with your account(s) are hereby made a part of this agreement and shall govern the use of your account(s). In the event of any conflict, the terms set forth in the Disclosure Statement shall control. By signing a signature card with respect to your account(s) you agree to all of the terms set forth herein.

This agreement shall be subject to the laws of the United States of America and the state in which the office of the financial institution at which you maintain your account is located.

- Types of Accounts. The following terms apply with respect to each type of account described below:
  - A. Individual Account An account standing in the name of one accountholder
  - B. Joint Account An account in the name of two or more accountholders. Each of you may exercise any rights with respect to the account, including the right to withdraw funds from the account singly, unless we agree to the contrary. All joint accounts shall be treated as accounts with the right of survivorship which means that when one of the accountholders dies, the surviving accountholder(s) will own the account and will have all of the rights with respect to the account.
  - Revocable Trust Accounts An account which is opened by a trustee c. for the benefit of another person. Only the trustee may withdraw funds from such an account. In the event of the death of the last trustee on the account, payment may be made to the beneficiary of the account or that person's legal representative.
- 2. Rules Relating to Funds Deposited in Your Account(s). Any deposit which you make into your account(s) will be treated as having been received on the date of deposit unless it is made after our cut-off time. Our cut-off time may not be earlier than 2:00 p.m. on any business day that we are open. Any deposits we receive after our cut-off time on any business day we are open, or that are received on a date we are not open will be treated as if received on the next business day that we are open. We will give provisional credit with respect to items deposited to your account(s) and may revoke any provisional credit that we have given if the item is not finally paid. We will give final credit for any cash that is deposited into your account(s) any item that is payable in foreign currency will be credited to your account(s) at the exchange rate in effect when we receive final payment in United States dollars

Funds that are deposited into your account(s) will be made available for withdrawal or the payment of checks drawn on your account in accordance with our Funds Availability Policy (a copy of which you have received).

- 3. Direct Deposits. If you have an agreement with us by which funds may be directly deposited into your account(s), any amount which must be returned to the United States of America, or any agency thereof, for any reason will be automatically deducted from your account(s) or from any other account you may have with us, except to the extent prohibited by law. We may also pursue any other remedy available to us to recover any funds that have been deposited into your account(s) and which we are required to return to the United States of America, or any agency thereof.
- 4. Right of Set-Off. To the extent permitted by applicable law, we may set-off any funds in your account(s) against any obligation that you owe to us now or in the future. This right of set-off does not apply if (i) your account(s) is an Individual Retirement Account or other tax qualified retirement account, (ii) the identity of the obligor to us and the accountholder are not the same, or (iii) the obligation to us arose in a consumer credit transaction where a credit card was used to create the obligation. You should be aware that if we exercise our right of set-off, there may not be sufficient funds in your account(s) to cover any check that is presented to us after we exercise our right of set-off. We will have no liability for the dishonor of any such check.
- 5. Fees and Charges. We will provide you with a schedule of fees and charges which may be applied against your account(s). You authorize us to charge your account(s) for these fees and charges as applicable. To the extent that there are insufficient funds in your account(s) to cover such fees and charges, you agree to pay us such fees and charges forthwith. Beware that such an item or payment may be presented multiple times and that we do not monitor or control the number of times a transaction is presented for

payment. You agree that we may charge you an NSF fee for each time a payment is presented if the amount of money in your account is not sufficient to cover the payment, regardless of the number of times the payment is presented. If all of the account holders on your account are 18 or younger or 65 or older, we cannot impose certain fees or charges with respect to one savings and one checking account which you hold with us. If you qualify for this protection, you must notify us in writing of your eligibility for this protection and we will thereafter cease to make certain charges to your account(s). We may assess a reasonable charge against your account(s) when we dishonor any item that is presented for payment from your account(s) and which is dishonored because of insufficient funds. The amount of all fees and charges that we may assess against your account(s) is set forth in our schedule of fees and charges (a copy of which has been provided to you).

6 Withdrawals from Account(s). Unless we have agreed with you otherwise and have indicated our agreement on your account(s) records, each of you, acting singly, may withdraw funds from your account(s) by signing as the maker of any check, signing any withdrawal order, or otherwise as we may permit. Any of you may endorse any item payable to you or your order for deposit into your account(s). You agree not to postdate any check or other order for withdrawal. If you do postdate any item, you agree that we may charge your account(s) for the item even though payment is made before the date on the check. We will not do this if we have received written notice from you with respect to such postdating which notice must be delivered in time for us to have a reasonable opportunity to act on it and must identify the check by date, number, amount and payee.

We are not obligated to honor any item presented for payment against your account(s) unless there are sufficient available funds to pay such item. If we do pay any such item and, as a result, an overdraft occurs in your account(s), you agree to immediately deposit sufficient funds in your account(s) to eliminate such overdraft.

We may require that you provide us notice in writing at least 7 days prior to each withdrawal from any account you have with us that bears interest (other than a time deposit) or from any savings account as defined by Regulation D issued by the Federal Reserve Board. You may be subject to a penalty in the event that you withdraw funds from a time account prior to its maturity or prior to the expiration of any notice period. The existence and amount of any such penalty will be set forth in your Truth-In-Savings Disclosure Statement.

- 7. Wire Transfers. If you originate a wire transfer for which FedWire is used, you understand that said transfer is subject to Article 4A of the Uniform Commercial Code. If you originate a fund transfer by wire and you do not properly identify the name of the beneficiary, the beneficiary's account number, the beneficiary's financial institution, any intermediary financial institution, or provide any other necessary information, you shall bear the loss (if any) caused by such failure to properly provide the required information. We shall have no liability to you for any such loss even though we could have prevented such loss by confirming the accuracy of the information which you provided.
- 8. Automated Clearing Houses. In the event that any transaction related to your account(s) utilizes the services of an automated clearing house, you agree to be bound by the rules of such automated clearing house or any association to which it belongs. These rules may provide, among other things, that payments made to you, or originated by you, will be provisional until final settlement is made through a Federal Reserve Bank or payment of the same is otherwise finally made as provided in Article 4A-403(a) of the Uniform Commercial Code. In the event that any amount is credited to your account(s) and we do not receive final payment with respect to the same, we shall be entitled to a refund from you of the amount so credited to your account(s). We are not required to give you next day notification of the receipt of a transfer of funds to your account(s), however, notification will be provided in your periodic account statement.
- 9. Stop Payment Orders. You may stop payment on any item that you have drawn against funds in your account(s). We must receive your stop payment order in time for us to have a reasonable opportunity to act upon it. Our cut-off time for stop payment orders is one hour after our opening on the next banking day after the banking day on which we received your check. If you request us to stop payment on an item orally, we may request that you confirm your stop payment order in writing. If we do not receive your written confirmation of the stop payment order within 14 days, your stop payment order will no longer be effective.

Any stop payment order must accurately identify the item to which it applies, including any check number, the amount of the check, your account number, the date of the check and the payee of the check. Any stop payment order received by us will be effective even though it is signed by an accountholder other than the accountholder who initially signed the item to which it applies. However, if you wish to cancel a stop payment order, the person who initiated/ signed the stop payment order must also initiate/sign the cancellation. Any stop payment order you make to us will remain in effect in perpetuity or until such time as you withdraw any such order.

- 10. Use of Restrictive Legends. We are not obligated to honor any restrictive legend you place on any item you write unless we have agreed in advance in writing to honor such restriction.
- 11. Order of Payment of Items Drawn on Your Account(s). We may pay items presented on your account in any order which we choose. Typically, we will attempt to pay items presented against your account to the extent possible, but if you do not have sufficient available funds in your account(s) to pay all of the items presented against your account on a single banking day, we may select which items to pay and which items to dishonor. We will have no liability to you as a consequence of any such selection.
- 12. Telephone Transfers. If you have a telephone transfer agreement with us, accountholders who are entitled to withdraw funds from your account(s) may authorize a transfer from your account(s) via telephone.
- 13. Periodic Statements. If you have a statement account(s), we will deliver to you a statement of your account periodically. You must examine your statement promptly. If you discover or should have discovered any unauthorized withdrawal from funds in your account(s), you must immediately notify us of your discovery and provide us with all information necessary for us to determine whether the withdrawal was unauthorized. To the extent that you do not promptly notify us of any such unauthorized withdrawal, you may be liable for any loss which is thereafter sustained which we could have prevented had you promptly notified us of the unauthorized withdrawal. You agree that you will not have acted promptly if you fail to examine your statement and report any unauthorized withdrawal to us within 30 calendar days of the date that the statement was sent to you or made available for your examination. You agree that if you fail to provide notice to us of any unauthorized signature, alteration, forgery, or other error with respect to your account within 60 days of when we sent you the statement or made it available to you, you will not be able to assert a claim against us with respect to any item(s) reflected in such statement.
- 14. Non-Assignability of Account(s). You may not transfer or assign your account(s) to any third party without our prior written consent. Any such attempted transfer or assignment shall be void with respect to us.
- 15. Credit Reports. In connection with your account(s), you hereby authorize us to obtain a consumer credit report on you from any credit reporting agency.
- 16. Abandoned Accounts. If an account has been deemed abandoned under Massachusetts law because there has been no account activity (for example, some form of member-initiated transaction or communication) for a period of three years, we must turn the funds in the account over to the Commonwealth of Massachusetts. We will attempt to notify you in writing before this takes place. Funds which have been turned over to the Commonwealth can be reclaimed from the Commonwealth, but proof of ownership will be required before payment will be made by the Commonwealth. If we take this action, we will charge you a fee. If the balance in the account is \$50.00 or less, that will be the amount of the fee.
- 17. Change of Address. You agree to notify us in writing of any permanent change of address. Any notice or statement mailed to the last address appearing on our records will be deemed delivered and binding for all purposes.
- 18. You agree not to use any of your accounts, access devices or services for unlawful internet gambling or other illegal activities.

# YOUR ABILITY TO WITHDRAW FUNDS

Our policy is to delay the availability of funds from your cash and check deposits. During the delay, you may not withdraw the funds in cash, and we will not use the funds to pay checks that you have written.

# Determining the Availability of a Deposit

The length of the delay is counted in business days from the day of your deposit. Every day is a business day except Saturdays, Sundays, and federal holidays. If you make a deposit on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after we close, or on a day we are not open, we will consider that the deposit was made on the next business day we are open. The length of the delay varies depending on the type of deposit and is explained below.

#### Same-Day Availability

Funds from electronic direct deposits, cash, wire transfers, U.S. Treasury checks and checks drawn on this institution (our name is printed on the check) deposited to your account will be available on the day we receive the deposit.

# **Next Day Availability**

If you make your deposit in person to one of our employees, funds from these deposits will be available by the first business day after the day of your deposit.

Cashier's, certified and teller's checks that are payable to you.

Federal Reserve Bank checks, Federal Home Loan Bank checks, and U.S. postal money orders, if these items are payable to you.

State and local government checks that are payable to you.

If you do not make your deposit in person to one of our employees (for example, if you mail the deposit), funds from these deposits will be available by the second business day after the day of your deposit.

#### Other Check Deposits.

The first \$225 from a deposit of other checks will be available by the first business day after the day of your deposit. The remaining funds will be available by the second business day after the day of your deposit.

For example, if you make a deposit of other check(s) of \$700 on a Monday, \$225 of the deposit is available by Tuesday. The remaining \$475 is available by Wednesday

# Longer Delays May Apply

Funds you deposit by check may be delayed for a longer period under the following circumstances: We believe a check you deposit will not be paid or, You deposit checks totaling more than \$5,525 on any one day or, You redeposit a check that has been returned unpaid or, You have overdrawn your account repeatedly in the last six months or, There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of deposit.

# Special Rules For New Accounts

If you are a new member, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,525 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks and any Federal Reserve Bank checks, Federal Home Loan Bank checks and U.S. Postal Money Orders will be available by the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you. The excess over \$5,525 will be available by the ninth business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury Check) is not made in person to one of our employees, the first \$5,525 will not be available until the second business day after the day of your deposits. Funds from all other check deposits will be available by the ninth business day after the day of your deposit.

# Checks Deposited by Remote Image Capture

Checks deposited by Remote Image Capture using a phone or computer scanner made prior to 3:30 pm on a business day we are open will be treated as deposited that day. Deposits made after 3:30 pm or on a day we are not open will be treated as deposited on the next business day we are open. Checks remotely deposited must be endorsed "For QCU remote deposit only", or they may be rejected.

#### **Deposits Made At Automated Teller Machines**

Deposits (cash or checks) made at automated teller machines (ATMs) we own or operate on a business day that we are open will be made. Funds from deposits made on a day we are not open will be treated as deposited on the next business day we are open. Deposits of cash at our Quincy ATMs will be available immediately.

All ATMs that we own or operate are identified as our machines.

Quincy locations: if you deposit cash- it will be posted same day if before 3:30 pm. If you deposit checks—as long as the deposit is made at automated teller machines (ATMs) we own or operate prior to 3:30 pm on a business day in which we are open, it will be posted that day and the first \$225 will be available the first business day after deposit. Remaining funds up to \$5,525 will be available the second business day after deposit. All deposits greater than \$5,525 will be available on the fifth business day after day of deposit.

Funds (Cash or Checks) from deposits made after 3:30 pm or on a day we are not open will be treated as deposited on the next business day we are open. If a check is deposited the first \$225 will be available, the day following the deposits. The remaining funds up to \$5,525 will be available the following business day.

Weymouth Location: If you deposit cash or checks- as long as the deposit is made at a ATM we own or operate prior to 3:30 pm on a business day in which we are open, it will be posted that day and the first \$225 will be available the following business day. Remaining funds up to \$5,525 will be available the following day.